

Agenda

Operations Committee



Date: Thursday 17 October 2019
Time: 5pm
Venue: Old Lord's Room, 98 Waters Meeting Road,
 Bolton BL1 8SW

Enquiries to: Governance & Regulation Team
Email: govregteam@boltonathome.org.uk

Health and safety / housekeeping / introductions

Item no	Item	Nature of item	Decision required	Presenter	Time
Business meeting items					
1	Apologies for absence	Verbal	Noting	Chair	5.00 – 5.05 5 mins
2	Declarations of interest	Verbal	Noting		
3	Sheltered and Careline Services Review 2019	Enclosure	Comment	Noel Sharpe Gemma Parlby Denise Harris Joan Wyatt	5.05 – 5.35 30 mins
4	Group Development Strategy	Enclosure	Comment	Noel Sharpe	5.35 – 5.50 15 mins
Development session					
5	Complaints service review - overview of findings	Discussion		Lisa Neary	5.50 – 6.30 40 mins
6	Together for tenants update	Presentation		Noel Sharpe	6.30 – 7.00 30 mins

Date and time of next meeting:

Date: Thursday 21 November 2019
Time: 5pm
Venue: Old Lord's Room, 98 Waters Meetings Road, Bolton BL1 8SW