

Operations Committee

Schedule	Thursday 25 February 2021, 5:00 PM — 7:00 PM GMT
Venue	Virtual via MS Teams
Organiser	Governance and Regulation team

Agenda

- | | |
|---------|--|
| 5:00 PM | 1. Apologies for absence
Verbal - Presented by Peter Styche |
| | 2. Confirmation of quorum
Verbal - Presented by Peter Styche |
| | 3. Declarations of interest
Verbal - Presented by Peter Styche |
| | 4. Minutes from the previous meeting held 26 November 2020
For Approval - Presented by Peter Styche |
| | 5. Confirmation of written resolutions
- None since the last meeting
For Information - Presented by Peter Styche |
| | 6. Matters arising and action notes from previous meetings
For comment - Presented by Peter Styche |
| 5:10 PM | 7. Group CEO's update/Chair's update from Group Board
Verbal - Presented by Noel Sharpe and Peter Styche |
| 5:25 PM | 8. Quarter 3 2020/21 Operations Committee performance report
For comment - Presented by Caroline Fraser |
| 5:55 PM | 9. Bolton at Homes response to the Climate Emergency
Presentation - Presented by Tim Barwood and Boe Haslam |
| 6:25 PM | 10. Customer Health and Safety update
Verbal - Presented by Noel Sharpe |

6:35 PM 11. Effectiveness of governance review outcomes 2020/21
For comment - Presented by Noel Sharpe

6:50 PM 12. Forward planning timetable
For comment - Presented by Melanie Cooper

13. Any other business
Verbal - Presented by Peter Styche

14. Any new risks identified and assurance provided to members
from agenda items to share with Group Board
Verbal - Presented by Peter Styche

15. Reports for presenting to Group Board
- Operations Committee feedback report to Group Board
- Quarter 3, 2020/21 Operations Committee performance report
Verbal - Presented by Peter Styche

16. Key messages to communicate to Committees/ subsidiaries/
staff
Verbal - Presented by Peter Styche

17. Reflections on the meeting
Verbal - Presented by Peter Styche

18. Date and time of next meetings:
Development session - Thursday 22 April 2021 @ 5pm
Business meeting - Thursday 27 May 2021 @ 5pm
For Information - Presented by Peter Styche

For information item/s

19. Group Health and Safety report
